

## HOW FAMILY VILLAGE PRICING WORKS:

### The Basics:

- You buy a monthly pass with unlimited space use for one adult and a set number of childcare hours for your kids. The pass size you choose depends on how often you plan to visit the village and how many kids you'll have in childcare.
- You can use those childcare hours any time throughout the month, for any number and age of kids, for up to 3-hours of childcare per child per day.
- You can come and go on your own timelines (no scheduling required!) but you must stay onsite while your kids are in our care.
- If you go over your monthly hours, no biggie –you can simply purchase more! At the start of each month, your hours reset to the number of hours your pass level includes (unused hours don't roll over to the next month).
- You can upgrade your pass at any time to get additional childcare hours at a reduced rate. Downgrades, cancelations or holds require 30 days notice. All pass changes are handled by FV staff.

### The Fine Print:

1. Passes are only valid at one Family Village location and cannot be used interchangeably between spaces.
2. We can only care for kids whose legal guardian is on the premises. We only receive and release kids into the care of a legal guardian. [Learn about legal guardianship.](#)
3. Any time your kids are onsite in your care (and not checked into childcare), it doesn't count towards your childcare hours (this is especially helpful for those carseat napping infants)!

4. Passes include a snack and supplies fee for the kids and free coffee, tea and WiFi for you, as well as discounted rates on classes and wellness offerings.
5. Monthly passes require a 3-month minimum commitment. Passes renew automatically via ACH or a credit card on file and are set to draft on the 1st of the month, or a date of your choosing. Credit card processing fees are included in your monthly payment.
6. All monthly passholders pay a one-time, non-refundable \$50 registration fee and purchase a \$25 membership share of the business.
7. Your \$25 membership share can be refunded or donated when you leave Family Village. To maintain your membership, you must frequent the Village at least once every 3 months or put your pass on hold.
8. You can put your pass on hold for \$33/mo which allows you to stay a member of the co-op and have one day of space use per month (childcare not included).
9. You can add a second, related adult to your pass for \$77/mo (does not include additional childcare hours). They may use the childcare hours from your monthly pass, presuming they are also legal guardians of your children.
10. For times you know you're likely to exceed your hours, you can purchase a 30-hr punch pass in advance (at \$14.83/hr, good for up to 4 months). For times you've already gone over, you can get caught up by paying the hourly rate (\$18/hr).
11. Each time you refer a friend who signs up for a monthly pass, we gift you 3 free hours of childcare!
12. We do not provide refunds or fee adjustments for months with closures, including but not limited to holidays or inclement weather.

### **What if you don't need the Village immediately?**

- Want a delayed start date? You can either make your first month's payment now and set your pass to start at a delayed date OR you can reserve a future spot with a non-refundable \$100 deposit which will be credited towards your first monthly payment.

- Expecting a child? Sign up for an Expectant Parent pass (\$69/mo) which gives you 4 days of space use per month to get adjusted to the space before baby arrives.

### **Don't know what to do with those big siblings on random days off of school?**

- Bring them with you! You can either use your monthly hours for their care or buy a Big Kid Day Pass (\$15) where they can make use of adult spaces with minimal supervision for things like homework and reading or help out in childcare if they like.

### **Want to try the Village before committing?**

- Give Family Village a try with our \$44 First Timer Pass which gives you one day of access to the space and 3 hours of childcare for up to 2 children.

### **Don't want to make a 3-month commitment to Family Village?**

- For use of Family Village as a stopgap while awaiting admission to another childcare program, we offer punchpasses. The \$50 registration fee still applies but you do not need to purchase the \$25 Membership Share and your 3-month minimum commitment is waived.
- You can cover your space use with Day Passes (\$33/day) or the \$144/mo Core Pass.
- You can cover your childcare use with 30-hour Childcare Punchpasses (\$XXX, good for 4 months) or by paying hourly (\$18/hour per child).

### **Want to stay involved with the Village even though your kids no longer need it?**

- Stay connected to the Village with our Alum Pass (\$69/mo) which gives you 4 days of space access per month. If you want to enjoy the village more frequently, switch to our Core Pass (\$144/mo) for full-time access to all the Village offers!